

**Heritage Open Day**  
**14<sup>th</sup> September 2019**



## **Frequently Asked Questions**

### **1) How do I get to the port?**

When you booked your ticket, you will have selected a bus time, please make sure you arrive at the Grimsby Fishing Heritage Centre (GFHC) ten minutes before that time ready to get on the bus and be driven to the Port of Grimsby.

### **2) Where can I park my car?**

There are 'Pay and Display' car parking spaces near to GFHC to park your car and then to board the bus taking you to the port.

### **3) Will there be access to the Port via car or on foot?**

There will be no access to the port via car or on foot. The only way to enjoy the FREE open day is to arrive on the buses from GFHC.

### **4) I've requested to be booked on a tour, what time will it be?**

If you have requested to be booked on a tour, you will have been contacted with your booked tour times. Our main priority is to keep everyone safe, so it is important you stick with your scheduled tours please. The Port of Grimsby is a working Port.

### **5) Can I explore the port?**

Please remain within the marked areas at all times. This is a working port, and you only be allowed to walk round during the booked tours. This is for your safety.

### **6) Will there be food, drink and amenities on site?**

There will be food and drink available to buy at the Port, including Alfred Enderby handmade fish cakes in a bun with mushy peas and a selection of hot and cold drinks.

### **7) Can I bring a picnic and chairs with me?**

You can bring your own food if you wish, but please do not bring chairs with you. Tables and chairs will be available for you to sit at.

### **8) How do I get home?**

There will be buses every half an hour taking people from the port back to the GFHC, you can return on any bus that has space. The last bus will be at 4pm and will wait for everyone on tours to return before leaving.

### **9) Can I take photographs and videos on site?**

We ask for you to be mindful when taking photos/video. Some people may not want to be photographed, and it is important that you do not walk and take a photo/video. Keep your eyes where you are going, as your safety is our top priority.

**10) Do I have to wear any specific clothing and footwear?**

We ask for you to wear sensible shoes, and you will be asked to wear a pink hi-vis vest for the duration of the day, which you will be given when you board the bus at GFHC. Please also be mindful of the weather and bring waterproofs/sun cream etc. depending on the forecast.

**11) How will I identify volunteers?**

All volunteers will be wearing an orange hi-vis vest, and will be happy to help on the day.

*If you have any other questions please contact Stella Jackson on [HAZ@nelincs.gov.uk](mailto:HAZ@nelincs.gov.uk)*